

# **PCLaw**

# Frequently Asked Questions

#### 1. What is PCLaw software?

PCLaw practice management is a comprehensive legal accounting software solution. It is a legal-specific software solution that encompasses all of the basic time billing and accounting needs of a law practice.

# 2. What are the top features of PCLaw?.

PCLaw is a sixteenth generation billing and accounting system. It is a complete legal billing and full A-Z legal accounting to General Ledger for your small to mid-sized law firm. The time and billing features have state-of-the-art functionality and the flexibility to handle any billing needs from custom and electronic billing to automated auto-pay. PCLaw's trust accounting exceeds all requirements for IOLTA.

#### 3. Is PCLaw a Cloud Solution?

PCLaw is a premises-based application. It is often employed in a hybrid cloud solution. PCLaw is hosted on a Cloud server giving you the familiar functionality you need while providing secure internet access for remote users. PCLaw still controls which users have access to which aspects of your data.

# 4. Is PCLaw serviced by Lexis Nexis?

PCLaw software is no longer part of Lexis Nexis. It is now a product of the joint venture, PCLaw TimeMatters LLC, of Raleigh, North Carolina.

#### 5. What is the current PCLaw version?

There are two most current PCLaw versions: PCLaw Premium and v2023 [v14.6]. Previous software versions are not supported by PCLaw TimeMatters. Legal Tech Services provides classic, affordable tech support for all PCLaw versions.

#### 6. What is PCLaw's future?

PCLaw TimeMatters LLC has announced the End of Life [EOL] for many of the classic versions of their software. They have shifted their marketing to their corporate partner, LEAP, and have concentrated on moving PCLaw clients to the LEAP cloud solution. At the same time product improvements continue to be made to PCLaw.



# 7. What is an approximate TCO (total cost of ownership) figure?

While PCLaw has steadily increased the TCO, it is still a good investment hands down. You will pay \$119.00 per user per month for PCLaw. Calculated based on your standard hourly billing rate for your lawyers, you will pay for using PCLaw in a fraction of an hour each month. Keeping PCLaw for time and billing and fully-functional legal accounting is totally a smart move.

# 8. How do I figure how many PCLaw licenses that I need?

- PCLaw users are determined by the number of timekeepers (anyone who bills for their time even if they never access the program) plus the total number of people who need concurrent access to the program at the same time. See your Legal Tech specialist to help save you money by deciding the exact number.
- Adding licenses can be done at any time. The number of users can only be downgraded at the time of yearly AMP subscription renewal. Licenses can be reassigned in some cases.

# 9. Does Legal Tech Services sell and service PCLaw?

Yes. Legal Tech Services is an authorized sales agent and we are technically trained to support all versions of PCLaw. Our primary responsibility is to our legal clients, not to the software manufacturer. We will support PCLaw regardless where you bought it or whether it is still supported by PCLaw TimeMatters. See <a href="PCLaw Support from Legal Tech Services">PCLaw Support from Legal Tech Services</a> for more details.

### 10. Where do you see the future of practice management software moving?

Practice management is the fastest growing segment of law office automation. The bets are down that lawyers will get better organized and adopt comprehensive practice management software. More law firms are going to the Cloud every day for a solution.

I have my doubts that a few years from now you will be able to practice law profitably without an effective automated practice management system. I can scarcely imagine it today.